

Electricity Customers in Arrears	2020	2021	2022	2023	2024	2025
January	230,994	224,277	247,984	183,506	208,899	237,053
February	246,436	232,007	268,816	211,855	234,383	258,338
March	251,872	247,180	283,125	199,790	230,451	286,553
April	256,955	240,998	188,356	217,338	237,758	300,653
May	252,504	240,115	190,050	240,791	255,274	301,379
June	248,670	246,255	217,459	255,952	268,394	298,336
July	251,726	262,521	237,355	257,708	271,338	305,300
August	244,325	255,061	248,998	261,808	278,843	307,862
September	240,593	257,943	257,677	275,039	275,561	297,313
October	239,402	259,694	197,222	273,546	284,000	n/a
November	233,099	254,268	196,651	277,404	245,329	n/a
December	247,619	279,522	227,681	243,644	268,555	n/a

Gas Customers in Arrears	2020	2021	2022	2023	2024	2025
January	89,432	99,342	125,393	143,523	155,615	163,537
February	94,061	100,759	130,310	152,276	162,504	171,330
March	99,769	104,914	135,546	160,399	170,744	175,514
April	108,821	108,088	138,947	164,069	169,640	175,347
May	111,984	109,069	136,341	165,206	171,178	174,891
June	108,372	112,866	140,806	167,937	171,794	183,520
July	104,718	127,026	139,920	163,695	168,676	186,225
August	104,653	126,098	138,731	163,203	168,849	186,594
September	102,090	124,901	137,077	159,994	163,647	179,576
October	99,146	121,695	135,906	157,494	163,597	n/a
November	96,955	121,456	135,383	152,973	161,512	n/a
December	101,659	124,061	139,785	155,093	163,764	n/a