

Appendix One

Question

To ask the Minister for Public Expenditure, Infrastructure, Public Service Reform and Digitalisation to provide a list of all studies, research and reports commissioned by his Department that were outsourced, in each of the past five years, in tabular form; the names of the companies to which each study, research and report was outsourced; the total cost for each; the number of reports finalised and presented to him that have yet to be released by his Department; the dates on which any such reports yet to be released were first provided to him; and if he will make a statement on the matter.

Reply

The information requested by the Deputy is set out in the tables below.

2020

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
External review of Multi Criteria Analysis of Options for a Central ICT System	Mazars	€18,696	N/A	N/A	For Internal use
Capital Project and Programme Review Delivery in the Public Service	Ernst & Young (EY)	€0 to the Exchequer (funded through EU)	1	N/A	Published
Review of the operation of the roles of : Standing Conciliator and the Project Board in Capital Works Management Framework	Indecon Ltd.	€159,008	N/A	2025	Published
Economic Advices in Respect of Construction Contracts' Price Variation Clauses	EY Ireland	€262,233	N/A	2023	For Internal use
Research Comhairle na nÓg Case Study Work	University of Limerick	€5,000	1	2020	For Internal use
Citizen Engagement case study	Institute of Public Administration	€7,500	1	2020	For Internal use

Organisation Review of the Office of Government Procurement (OGP)	Grant Thornton	€145,845	1	2020	For Internal use
Covid-19 - Provision of Expert Advice and Assistance in relation to Financial & Economic Standing Assessment	KOSI Corporation	€13,125	1	2020	Published
Spot Buy – Logistics – Financial and Economic Assessment of Tenderers	KOSI Corporation	€5,250	1	2020	For Internal use
Excellence in Customer Service Case Studies	Centre for Effective Services	€2,500	1	2020	Published
Office of the Government Chief Information Officer (OGCIO) Organisational Design Project and Report	Crowe	€113,821	1	2020	For Internal use
Client Satisfaction Research 2020	Coyne Research	€32,743	N/A	2021	For Internal use
Spot Buy – Logistics – Financial and Economic Assessment of Tenderers	KOSI Corporation	€5,250	1	N/A	For Internal use
External support services to draft Capital Works Management Framework suite of documents for Integrated Design Team Works related consultancy services	KOSI Corporation	€12,110	1	N/A	For Internal use
OGP Great Place to Work Action Planning Report	Great Place to Work	€23,526	1	2020	Published

2021

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
Moderators Report on complementarities and synergies across EU Funds	Gerry Finn	€1,000	N/A	N/A	For Internal use
Report related to proposed Crossmolina Flood Relief Scheme	Enviroguide Consulting	€38,388	2	2024	Published
Report related to proposed Enniscorthy Flood Relief Scheme	CAAS Ltd	€26,599	3	2022	Published
OGP Great Place to Work Action Planning Report	Great Place to work	€22,441	1	2021	For Internal use
Client Satisfaction Research 2020 Management Board Presentation	Coyne Research	€32,743	1	2021	For Internal use
Moderators Report on Complementaries and Synergies Across EU Funds	Gerry Finn	€1,000	1	2021	For Internal use
Research and Report Writing Services for the OGP on the operation of the roles of the Standing Conciliator and the Project Board	Indecon International Consultants	€159,008	1	2021	For Internal use
Organisational Culture Review: Review and Next Steps	PWC	€248,658	1	2021	Published
OGP Great Place to Work Action Planning Report	Great Place to work	€22,441	1	2021	For Internal use

2022

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
OGP Great Place to Work Action Planning Report	Great Place to Work	€20,878	1	2022	For Internal use
Consultancy support to assist with the demand analysis work stream of OGP Cloud Action Plan	BearingPoint	€47,662	1	2022	For Internal use
Briefing and Information Pack on current market environment, risk, supply and pricing issues in respect of cyber insurance and professional indemnity insurance.	Willis Towers Watson Insurances Ireland Ltd	€30,107	1	2022	For Internal use
OGP Great Place to Work Action Plan Report	Great Place to Work	€20,878	1	2022	For Internal use
OGP Internal Analysis to determine Cloud Demand and the feasibility of developing a Cloud Services Category Strategy	BearingPoint	€32,287	1	2022	For Internal use
Independent Hours Body Review	Grant Thornton	€4,243	1	2022	Published
Briefing and Information Pack on current market environment, risk, supply and pricing issues in respect of cyber insurance and professional indemnity insurance	Willis Towers Towers Watson Insurances (Ireland) Ltd	€24,999	1	2022	For Internal use
Irish Civil Service Business Customer Survey 2022 Research Report	Behaviour & Attitudes	€10,504	1	2022	Published
Moderators Report on Second Complementarities Workshop	Gerry Finn	€2,250	1	2022	For Internal use
Customer satisfaction survey in the context of the FOI review	IPSOS MRBI	€32,963	1	2022	For Internal use
Departmental Operating Model	Davis Business Consulting	€22,221	1	2022	Published
Review of the Distribution and Utilisation of National Lottery Funding	Indecon Economic Consultants	€135,054	1	2022	Published

2023

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
External Support Services for a Benchmarking Exercise to establish Value for Money Markers	Gartner Ireland Limited	€49,200	1	2023	For Internal use
External Support Services for a Benchmarking Exercise to establish Value for Money Markers	Gartner Ireland Limited	€40,000	1	2023	For Internal use
External Assessment of eDocs Solution	Storm	€30,000	N/A	2023	For Internal use
Cloud environment review	KPMG	€61,500	N/A	2024	For Internal use
MyGovIE review	Deloitte Consulting & Advisory BV/SRL	€49,500	N/A	2024	For Internal use
Analysis of Public Consultation Results & Further Research.	Red C	€7,200	N/A	2023	For Internal use
External Assessment of eDocs Solution	Storm	€30,000	1	2023	For Internal use
Procurement for better value – A case study of Ireland, Measuring the impact of centralised purchasing	OECD	€50,000	1	2023	Published
Economic Advices in Respect of Construction Contracts' Price Variation Clauses	EY Ireland	€262,233	1	2023	For Internal use
Analysis of Public Consultation & Further Research regarding digital public services	RED C	€7,200 (to-date)	1	2023	Published
Draft Output report from the 4th Open Government Workshops	The Brave Lab	€18,112	1	2023	Published
Client Satisfaction Research 2023 Management Board Presentation	Red C	€12,850	N/A	2023	For Internal use
Joint Research Programme on the Development of the Economic and Social Research Institute's Ireland Environment, Energy and Economy Model (Year 1 of two-year programme	ESRI	€100,000	0	N/A	N/A
Client survey, pulse surveys and other client engagement services	Red C	€34,139	N/A	N/A	For Internal use

2024

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
Report on the benefits of central procurement arrangements in the Irish Public Service	Indecon Economic Consultants	€60,885	1	N/A	For internal use
Joint Research Programme on the Development of the Economic and Social Research Institute's Ireland Environment, Energy and Economy Model (Year 2 of two-year programme)	ESRI	€100,000	N/A	N/A	N/A
Report related to the environmental impacts of proposed Raphoe FRS	Enviroguide Consulting	Not yet finalised	Not yet finalised	Not yet finalised	Yes
Customer Journey Mapping	Frontend Usability Engineering Ltd trading as Frontend.com	€36,488	N/A	2024	For Internal use
Co-Design report for Buyerzone website and OGP User Guides.	Frontend Usability Engineering Ltd trading as Frontend.com	€17,515	N/A	2025	For Internal use
Future of EU Cohesion Policy post 2027	ASCENT CREATIVE CONSULTING LIMITED	€30,319	N/A	N/A	Published
Employee Engagement Survey	Institute of Public Administration	€3,690	1	2024	For Internal use
Life Events (Service Design Research)	Deloitte	€948,647	5	2025	For Internal use
Guidance for the preparation of action plans to address the recommendations of an Organisational Capability Review	Institute of Public Administration	€15,300	1	2024	Published
Public Consultation: A guide for public servants	Institute of Public Administration	€19,650	1	Not yet finalised	N/A
Research on the development of an action plan to embed design in public services	Tangent	€16,700	1	Not yet finalised	N/A

Joint Research Programme on the Development of the Economic and Social Research Institute's Ireland Environment, Energy and Economy Model	ESRI	€50,000	1	Not yet finalised	N/A
Guidelines for the Responsible Use of Artificial Intelligence in the Public Service (Desk Research)	EY	€48,984	1	2025	Yes

2025

Name of study / research / report commissioned	Name of organisation	Total Cost (Inc Vat)	No. of reports finalised	Date finalised unpublished report provided	If unpublished to-date, is it to be published?
Life Events (Service Design Research)	Deloitte	€463,168	1	2025	For Internal use