*The number  of complaints received from the public under GDPR either directly from the public or via the Data Protection Commission are set out below;*

*2018 – 10*

*2019 – 5*

*2020 – 12*

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Numbers Received** | | | | | | | |
| **Year** | **Requests Received** | **Live** | **Granted** | **Part-granted** | **Refused** | **Withdrawn** | **Closed** |
| **2018** | 27 |  | 10 | 6 | 7 | 1 | 3 |
| **2019** | 33 |  | 15 | 9 | 1 | 1 | 7 |
| **2020** | 30 |  | 9 | 10 | 1 | 4 | 6 |
| **2021** | 20 | 15 | 1 | 2 | 0 | 1 | 1 |

It should be noted that, in some instances, the decision to part grant or refuse a request was based on more than one reason.

|  |  |  |
| --- | --- | --- |
| **Reasons for Part Refusal** | | |
| **Year** | **No.** | **Basis** |
| **2018** | 6 | Information of a third party (outside scope of GDPR SAR Request) |
|  |  | Restriction necessary in the exercise or defence of a legal claim, prospective legal claim, legal proceedings or prospective legal proceedings (Data Protection Act 2018, Section 60(3)(a)(iv)) |
| **2019** | 9 | Information of a third party (outside scope of GDPR SAR Request) |
|  |  | Records do not exist |
|  |  | Expression of an opinion/given in confidence (Data Protection Act 2018, Section 60(3)(b)) |
|  |  | Restriction necessary in the administration of the prevention, detection, investigation and prosecution of criminal offences and the execution of criminal penalties (Data Protection Act 2018, Section 60(3)(a)(ii)) |
|  |  | Restriction necessary in the exercise or defence of a legal claim, prospective legal claim, legal proceedings or prospective legal proceedings (Data Protection Act 2018, Section 60(3)(a)(iv)) |
| **2020** | 10 | Information of a third party (outside scope of GDPR SAR Request) |
|  |  | Records do not exist |
|  |  | Expression of an opinion/given in confidence (Data Protection Act 2018, Section 60(3)(b)) |
|  |  | Restriction necessary in the exercise or defence of a legal claim, prospective legal claim, legal proceedings or prospective legal proceedings (Data Protection Act 2018, Section 60(3)(a)(iv)) |
| **2021** | 2 | Information of a third party (outside scope of GDPR SAR Request) |

|  |  |  |
| --- | --- | --- |
| **Reasons for Full Refusal** | | |
| **Year** | **No.** | **Basis** |
| **2018** | 7 | Information of a third party (outside scope of GDPR SAR Request) |
|  |  | Records do not exist |
|  |  | Restriction necessary in the administration of the prevention, detection, investigation and prosecution of criminal offences and the execution of criminal penalties (Data Protection Act 2018, Section 60(3)(a)) |
|  |  | Expression of an opinion/given in confidence (Data Protection Act 2018, Section 60(3)(b)) |
| **2019** | 1 | Records do not exist |
| **2020** | 1 | Information of a third party (Outside scope of GDPR SAR Request) |
| **2021** | 0 | N/A |