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| --- |
| **Appeals finalised 2020 (to end of October)** |
| **Scheme** | **Allowed** | **%** | **Part allowed** | **%** | **Revised Decision** | **%** | **Disallowed** | **%** | **Withdrawn** | **%** | **Total** |
| State Pension (Non-Con) | 45 | 12.9% | 29 | 8.3% | 57 | 16.4% | 206 | 59.2% | 11 | 3.2% | 348 |
| State Pension (Con) | 32 | 7.0% | 13 | 2.9% | 64 | 14.0% | 339 | 74.3% | 8 | 1.8% | 456 |
| Widows,Widowers Pension (Con) | 4 | 7.5% | 0 | 0.0% | 8 | 15.1% | 39 |  73.6% | 2 | 3.8% | 53 |
| Death Benefit | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 2 | 100.0% | 0 | 0.0% | 2 |
| Bereavement Grant | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 0 | 0.0% | 1 |
| Jobseeker’s Allowance | 170 | 14.0% | 41 | 3.4% | 218 | 18.0% | 676 | 55.9% | 105 | 8.7% | 1,210 |
| Jobseeker’s Allowance (Means) | 103 | 8.8% | 35 | 3.0% | 169 | 14.5% | 753 | 64.5% | 108 | 9.2% | 1,168 |
| One Parent Family Payment | 62 | 21.5% | 11 | 3.8% | 52 | 18.1% | 127 | 44.1% | 36 | 12.5% | 288 |
|  Widows,Widowers Pension (Non-Con) | 2 | 13.3% | 1 | 6.7% | 1 |  6.7% | 10 | 66.7% | 1 | 6.7% | 15 |
| Deserted Wife’s Allowance | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 |
| Supplementary Welfare Allowance | 153 | 19.6% | 24 | 3.1% | 119 | 15.2% | 419 | 53.6% | 67 | 8.6% | 782 |
| Farm Assist | 7 | 8.4% | 7 | 8.4% | 15 | 18.1% | 49 | 59.0% | 5 | 6.0% | 83 |
| Jobseeker’s Benefit | 83 | 12.2% | 26 | 3.8% | 156 | 23.0% | 355 | 52.4% | 58 |  8.6% | 678 |
| Jobseekers Benefit Self Employed | 14 | 21.5% | 0 | 0.0% | 13 | 20.0% | 33 | 50.8% | 5 | 7.7% | 65 |
| Deserted Wife’s Benefit | 3 | 50.0% | 0 | 0.0% | 0 | 0.0% | 3 | 50.0% | 0 | 0.0% | 6 |
| Maternity Benefit | 8 | 12.9% | 3 | 4.8% | 14 | 22.6% | 35 | 56.5% | 2 | 3.2% | 62 |
| Paternity Benefit | 8 | 33.3% | 0 | 0.0% | 7 | 29.2% | 9 | 37.5% | 0 | 0.0% | 24 |
| Parents' Benefit | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 |
| Treatment Benefits |  0  | 00.0% |  0 | 0.0% |  0  | 00.0% |  3  | 100.0% |  0 | 0.0% |  3 |
| Partial Capacity Benefit | 23 | 21.7% | 1 | 0.9% | 31 | 29.2% | 40 | 37.7% | 11 | 10.4% | 106 |
| Disability Allowance | 3,500 | 53.5% | 115 | 1.8% | 514 | 7.9% | 2,360 | 36.1% | 48 | 0.7% | 6,537 |
| Blind Pension | 0 | 0.0% | 1 | 7.7% | 1 | 7.7% | 10 | 76.9% | 1 | 7.7% | 13 |
| Carer’s Allowance | 947 | 28.3% | 98 | 2.9% | 516 | 15.4% | 1,752 | 52.3% | 39 | 1.2% | 3,352 |
| Domiciliary Care Allowance | 802 | 49.0% | 43 | 2.6% | 367 | 22.4% | 419 | 25.6% | 6 | 0.4% | 1,637 |
| Carer's Support Grant | 52 | 22.3% | 11 | 4.7% | 39 | 16.7% | 128 | 54.9% | 3 | 1.3% | 233 |
| Illness Benefit | 63 | 7.2% | 9 | 1.0% | 558 | 64.0% | 169 | 19.4% | 73 | 8.4% | 872 |
| Injury Benefit | 8 | 15.1% | 0 | 0.0% | 17 | 32.1% | 24 | 45.3% | 4 | 7.5% | 53 |
| Invalidity Pension | 979 | 43.6% | 2 | 0.1% | 458 | 20.4% | 783 | 34.8% | 25 | 1.1% | 2,247 |
| Disablement Benefit | 48 | 26.5% | 10 | 5.5% | 11 | 6.1% | 110 | 60.8% | 2 | 1.1% | 181 |
| Incapacity Supplement |  0 | 00.0% |  0 | 0.0% |  0  | 00.0% |  3  | 100.0% |  0 | 0.0% |  3  |
| Medical Care | 2 | 33.3% | 0 | 0.0% | 1 | 16.7% | 2 | 33.3% | 1 | 16.7% | 6 |
| Carer’s Benefit | 34 | 12.4% | 4 | 1.5% | 135 | 49.1% | 97 | 35.3% | 5 | 1.8% | 275 |
| Child Benefit | 33 | 7.4% | 12 | 2.7% | 116 | 26.0% | 274 | 61.4% | 11 | 2.5% | 446 |
| Working Family Payment | 137 | 13.4% | 19 | 1.9% | 312 | 30.4% | 531 | 51.8% | 26 | 2.5% | 1,025 |
| Guardian’s Payment (Non-Contributory) | 5 | 41.7% | 2 | 16.7% | 2 | 16.7% | 3 | 25.0% | 0 | 0.0% | 12 |
| Guardian’s Payment (Contributory) | 7 | 25.0% | 0 | 0.0% | 5 | 17.9% | 15 | 53.6% | 1 | 3.6% | 28 |
| Widowed Parent Grant | 1 | 12.5% | 0 | 0.0% | 0 | 0.0% |  7 | 87.5% | 0 | 0.0% |  8 |
| Insurability of Employment | 16 | 23.5% | 5 | 7.4% | 3 | 4.4% | 41 | 60.3% | 3 | 4.4% | 68 |
| Liable Relatives | 0 | 0.0% | 0 | 0.0% | 1 | 33.3% | 1 | 33.3% | 1 | 33.3% | 3 |
| Recoverable Benefits & Assistance | 0 | 0.0% | 0 | 0.0% | 4 | 50.0% | 4 | 50.0% | 0 | 0.0% | 8 |
| Back to Work Family Dividend | 0 | 0.0% | 0 | 0.0% | 7 | 29.2% | 15 | 62.5% | 2 | 8.3% | 24 |
| Jobseekers Transitional | 11 | 12.6% | 6 | 6.9% | 20 | 23.0% | 45 | 51.7% | 5 | 5.7% | 87 |
|   |   |   |   |   |   |   |   |   |   |   |   |
| Totals | 7,362 | 32.8% | 528 | 2.3% | 4,012 | 17.9% | 9,892 | 44.0% | 675 | 3.0% | 22,469 |

**Appeal Processing Times by Scheme 1 January 2020– 31 October 2020**

|  |  |  |
| --- | --- | --- |
|   | **Average processing times (weeks)Summary Decisions** | **Average processing times (weeks)Oral Hearings** |
| Blind Person’s Pension | 24.2 | 38.6 |
| Carer’s Allowance | 11.8 | 22.8 |
| Carer’s Benefit | 18.6 | 23.0 |
| Child Benefit | 29.4 | 37.7 |
| Disability Allowance | 11.5 | 19.2 |
| Illness Benefit | 28.1 | 29.7 |
| Death Benefit | 29.7 | - |
| Partial Capacity Benefit | 41.7 | 52.9 |
| Domiciliary Care Allowance | 21.3 | 33.2 |
| Deserted Wife’s Benefit | 23.4 | 60.4 |
| Farm Assist | 20.4 | 23.8 |
| Working Family Payment  | 17.6 | 30.5 |
| Liable Relatives | 35.8 | - |
| Invalidity Pension | 18.9 | 31.4 |
| Maternity Benefit | 17.6 | - |
| Paternity Benefit | 14.1 | - |
| One Parent Family Payment | 21.3 | 48.2 |
| State Pension (Contributory) | 25.1 | 32.8 |
| State Pension (Non-Contributory) | 23.3 | 36.7 |
| Bereavement Grant | 21.0 | - |
| Occupational Injury Benefit | 28.0 | 27.7 |
| Disablement Pension | 29.2 | 33.8 |
| Medical Care | 46.5 | - |
| Guardian's Payment (Contributory) | 19.4 | 41.1 |
| Guardian's Payment (Non-Con) | 22.5 | 39.3 |
| Jobseeker's Allowance (Means) | 17.9 | 32.3 |
| Jobseeker's Allowance (Payments) | 18.0 | 34.7 |
| BTW Family Dividend | 18.7 | - |
| Jobseeker's Transitional | 21.2 | 27.6 |
| Jobseeker's Benefit | 14.9 | 23.7 |
| Jobseeker's Benefit Self Employed | 14.4 | - |
| Incapacity Supplement | 19.3 | - |
| Treatment Benefit | 21.2 | - |
| Recoverable Benefits & Assistance | 33.3 | - |
| Carer’s Support Grant  | 12.8 | 24.9 |
| Insurability of Employment | 28.4 | 83.8 |
| Supplementary Welfare Allowance | 13.9 | 28.3 |
| Widow/Widower's Pension (Contributory) | 34.7 | 35.2 |
| Widow/Widower's Pension (Non-Contributory) | 29.4 | 35.5 |
| Widowed Parent Grant | 19.3 | - |
| **All Appeals** | **15.8** | **26.7** |