

About the CRU

Economic Regulation of Energy and Water



- Maintain security of supply
- Ensure efficient network delivery
- Promote competition and innovation
- Regulation of all-island wholesale electricity market
- Monitor performance of Irish Water



Protecting Energy and Water Customers



- Set quality of service standards
- Ensure customers treated fairly and at heart of transition to low carbon future
- Provide customers information about rights
- Offer dispute resolution service
- Promote customer protection and engagement (getting best value and service)

Energy Safety Regulation



- Protect public safety and prevent major accidents for:
 - Gas (networks, supply, storage, use and liquified petroleum gas distribution)
 - Petroleum exploration and production of hydrocarbons
- Ensure electrical contractors and gas installers operate to relevant national standards
- Promote customer awareness of safety



Our Mission

Protecting the public interest in Water, Energy and Energy Safety



Our Vision

Safe, secure and sustainable supplies of energy and water, for the benefit of customers now and in the future

Strategic Plan

2022-24

Regulating energy and water for a changing climate



Ensure Security of Supply



Drive a Low Carbon Future



Empower and protect customers



Enable our people and organisational capacity

Committee Topics and Additional Material Submitted

PrePay Meters:

- Recent response to Committee correspondence
- CRU Electricity and Gas Supplier Handbook

Data Centre Connection Policy

CRU Data Centre Decision

PSO Levy

2021 PSO Levy Decision Paper



