



Cathaoirleach  
Chairman

**Your Ref:** S1300 PAC33

**Our Ref:** 100297-23

15 May 2023

Ms. Sarah O'Farrell,  
Committee Secretariat,  
Committee of Public Accounts,  
Leinster House,  
Dublin 2.  
[PAC@oireachtas.ie](mailto:PAC@oireachtas.ie)

Dear Ms. O'Farrell,

I refer to correspondence received from the Committee dated 27 April. The information requested in the correspondence related to the provision of a *"note on the development of the RevPay software, including the cost of the original 2016 development, the cost of the element related to insurance levies and the cost of the new pay and file system which was introduced last year"*. The information is now enclosed as follows:

RevPay was developed to enable Revenue customers to make tax and related payments via debit/credit card or Single Debit Instruction for tax types that were not handled by the Revenue Debit Instruction in Revenue On-line Service (ROS). The original RevPay system catered for 32 taxes, duties and levies, and 5 payment types. Revenue develops all its software solutions 'in-house' using a blended mix of Revenue resources and external ICT resources. The cost of any software development is based on the cost of all resources required to design, build, test and deploy the system. The cost of the original RevPay development, which went live in 2016, was €1.43 million.

In 2022, RevPay handled over 284,000 payment transactions with a value of over €6.7 billion. So far this year, the system has processed over 100,000 payments with a value of over €2.27 billion.

Each year, Revenue undertakes a programme of work to ensure its IT systems are maintained and enhanced, as required. In 2017, as part of this programme of work, RevPay was updated to allocate amounts from Stamp Duties Levies directly to the Insurance Compensation Fund. This work cost approximately €20,000, which covered the design, build, test and deployment of the system changes.


Further enhancements are made on an ongoing basis to the pay and file system, which most recently included the phased redevelopment of Stamp Duty Levies. Phase 1 was completed in March 2022 and combined three insurance levies (Non-Life Levy, Life Levy, Certain Policies of Insurance) along with the Insurance Compensation Fund Contribution into a single 'Stamp Duty on Insurance Levies' grouping. The cost of this project was €176,000. The second phase, which was delivered in March 2023, has streamlined and automated the pay and file process for Stamp Duty Financial and Health Insurance Levies. The various Banking Levies (Bills of Exchange, Credit Cards & Charge Cards, Combined Cards, Debit & Cash (ATM) Card) are now combined into one 'Stamp Duty Financial Levies'



grouping. The Health Insurance Levies are also now consolidated into a new single 'Stamp Duty Health Insurance Levies' grouping. The spend on this project is not finalised but it is anticipated it will cost approximately €400,000.

If you have any queries, please do not hesitate to contact Karen Doyle at (01) 6744337 or [kdoyle01@revenue.ie](mailto:kdoyle01@revenue.ie).

Yours sincerely,

  
Niall Cody,  
Chairman.