



Rialtas na hÉireann
Government of Ireland

Sustainable Energy Authority of Ireland (SEAI)

Follow-Up Information Requests
Public Accounts Committee 9 March 2023

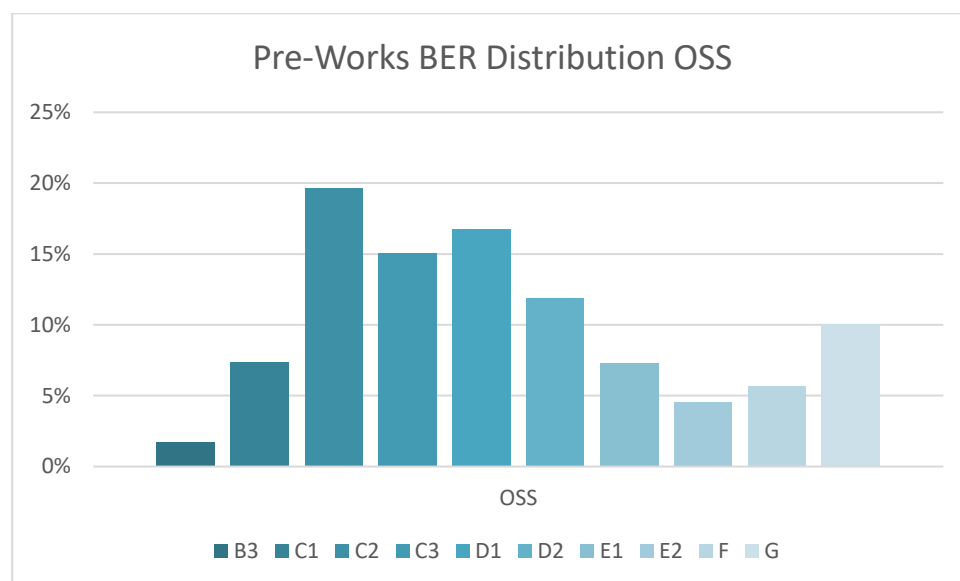
Submitted Thursday 16 March 2023

1. Breakdown of BER ratings for units before and after deep retrofit.

The following table shows the distribution of before and after BER ratings for homes where grants have been paid on the One Stop Shop service (National Home Energy Upgrade scheme).

		Post BER Rating					total
		A1	A2	A3	B1	B2	
Pre BER Rating	B3	2	2				4
	C1	6	8	22			36
	C2	5	8	50	70		133
	C3	2	4	32	63	3	104
	D1	7	4	54	44	4	113
	D2	4	5	10	40	9	68
	E1	1	2	6	21	2	32
	E2	7	3	7	5		22
	F	2	4	5	6	1	18
	G	1	10	13	5		29
	total	37	50	199	254	19	559

The pre-works BER ratings are shown in the following graph for homes where grant applications have been made to the One Stop Shop service. This distribution is generally reflective of ratings of homes nationwide.



2. Comprehensive breakdown of average waiting times across all SEAI One Stop Shops

Home Energy Assessment

The typical journey for a homeowner applying for a complete home energy upgrade solution through the One Stop Shop service starts with the completion of a Home Energy Assessment (HEA). The HEA provides the homeowner with all the information they need to begin their home energy upgrade journey. SEAI offers a standalone grant of €350 for the HEA. The homeowner's chosen One Stop Shop assigns a technical surveyor to carry out the HEA, and following the assessment, the One Stop Shop provides the detailed report.

The HEA is a detailed report on the energy performance of a home, including:

- A [Building Energy Rating \(BER\)](#) assessment
- A full technical report on the energy efficiency of the home.
- Details on the energy upgrades needed to get the home to a B2 rating and better
- A heat pump technical assessment detailing the energy upgrades required to make the home suitable for a heat pump
- A report explaining how the recommended energy upgrades will improve the comfort of the home and help to reduce energy bills
- An estimate of the costs of the recommended energy upgrades.

After considering the proposed energy works, the next step in the journey is the homeowner deciding on what upgrades they wish to undertake as outlined in the report, and then proceeding to complete the energy upgrade works.

For the grant towards the HEA, the average timelines from a HEA grant application to payment is 97 days. This includes the time from when the grant application is created, to when the HEA is complete, and when the grant for the HEA is paid. The homeowner is eligible for the HEA grant regardless of

whether they proceed with the works, this grant can only be claimed once per property.

Time between HEA and Works Application

The average time between a HEA being completed and the grant application being created for the chosen energy upgrade works is 43 days. This period includes the time during which a homeowner considers their upgrade options as presented in the HEA which are specific to their home.

Energy upgrade works

The average timeline from an energy upgrade grant application to payment is 121 days across One Stop Shop. This is the time from when the grant application is created to when the energy upgrade works are completed, after which the grant is paid.

The average time for SEAI to process a grant payment is 18 days. This is contained within the 121 days average time for upgrade works, this is the time from when SEAI receives the request for payment of the grant to when the payment is made to the One Stop Shop. Note the cost the homeowner pays is net of grant, the One Stop Shop is required to discount the grant to the homeowner.

w: www.seai.ie

e: info@seai.ie

t: 01 8082100

