

Ms Sarah Cremin,  
 Committee Secretariat,  
 Committee of Public Accounts,  
 Leinster House, Dublin 2.

09 September 2022

Dear Ms. Cremin,

I refer to your letter of 19 August 2022 requesting an information note in tabular form to include contracts or otherwise that were non-compliant with procurement guidelines in 2020, the associated expenditure, goods/services, supplier(s), and the reason(s) for the non-compliance. I have set out below the information requested by the Committee:

| <b>Goods / Services</b>  | <b>Supplier</b> | <b>2020 Expenditure</b> | <b>Reason for Non-Compliance</b>   |
|--------------------------|-----------------|-------------------------|--|
| Cleaning Services        | ISS             | €270,967                | Our contract for Cleaning Services has expired with a delay in finalising a new tender due to resourcing challenges in the area of procurement as well as the new tender document needing to be updated for additional cleaning requirements for a number of refurbished areas, updated cleaning risk assessments and new cleaning schedules arising from Covid-19. This tender will be published via e-tenders in Q4 2022 when the new DDUH Procurement Officer will be in post.  |
| External Laboratory Work | Eurocast        | €134,743                | Our contract for External Laboratory work expired with a delay in finalising a new tender due to resourcing challenges in the area of procurement. A new tender competition was published via the e-tenders website in Q4 2020 (RFT Published – eTenders ID 233306). Following tender submissions and final evaluation, this tender was awarded in Q1 2021.  |
| Firewall Services        | Dataway Ltd     | €56,818                 | This contract was rolled over on the grounds of urgency owing to the cyber-attack on the health services in 2021. The Hospital was not in a position to run a tender competition in 2021 as we had to undertake a number of urgent projects with the current supplier to satisfy new mandatory HSE security requirements arising from the cyber-attack. The Hospital are currently undertaking a review of our IT security framework and will run a tender competition in Q4 2022 when the new DDUH Procurement Officer will be in post. |
| Laundry Services         | CWS Boco        | €34,802                 | One of the Covid – 19 measures introduced in the DDUH in late 2020 was the use of scrubs and disposable gowns instead of cloth gowns. This   |

|                                 |             |                 |   |
|---------------------------------|-------------|-----------------|---|
|                                 |             |                 | meant we no longer needed to get the cloth gowns laundered. No tender competition was run in 2021 as the expenditure with this company reduced to €4k in 2021 and is expected to remain at this level for the coming years.   |
| Design and Engineering Services | BDP Limited | €36,724         | Expenditure in 2020 related to a number of small projects that required specialised design and engineering services. 3 quotes were sought for all individual projects over €5k. There was no expenditure with this company in 2021. When the new DDUH Procurement Officer is in post, we will create our own procurement framework for mechanical, electrical and design services which will ensure full compliance with procurement guidelines in this area. |
| <b>Total</b>                    |             | <b>€533,854</b> |   |

I would like to assure the Committee that the DDUH at all times strives for compliance with public procurement laws, regulations and guidelines and is actively engaging within available resources to achieve continuous improvement. We have recently appointed a Procurement Officer (due to commence in post 28 September 2022) to lead the procurement function and help the DDUH work towards full compliance.

I hope that this letter contains all of the information requested by the Committee, but if you require any further clarification or additional information please do not hesitate to contact me.

Yours sincerely,

Frank Nolan  
Chairman  
Dublin Dental Hospital Board