



Oifig an Ard-Rúnaí, An Roinn Gnóthaí Fostaíochta agus Coimirce Sóisialaí
Office of the Secretary General, Department of Employment Affairs and Social Protection

Éilis Fallon
Committee Secretariat
Committee of Public Accounts
Leinster House
Dublin 2

14 October 2019

Ref: PAC32-I-1580

Dear Éilis,

I refer to your letter of Monday 7 October in which you requested an up to date note on the estimated costs for the Public Services Card (PSC), to include current figures, per the 2018 Appropriation Accounts which were published on Monday 30 September.

The total costs incurred up to the end of July 2019 related to SAFE identity authentication and PSC issuance amounts to €67.8 million.

This figure includes an allocation of €36m in respect of staff costs related to the administration of the SAFE process and the administration of Public Services Cards.

The remaining €31.8 million has been paid in respect of

1. Card production company - €29.2 million as follows;
 - a). Setup, Card Production & Issuance - €26.55 million
 - b). Helpdesk and Card Activation - €2.64 million
2. Facial matching software and maintenance - €294,000
3. DEASP hardware (e.g. cameras, keypads) and systems development - €2.3 million

If you have any further queries, or if I can help the Committee in any other way, please let me know.

Yours sincerely,

John McKeon
Secretary General

Department of Employment Affairs & Social Protection