



Ms Eilis Fallon  
 Committee Secretariat  
 Committee of Public Accounts  
 Leinster House  
 Dublin 2

12<sup>th</sup> April 2019

**Attention: Deputy Sean Fleming, Chair, Public Accounts Committee**

**Ref: PAC32-I-1377**

Dear Chair,

I refer to your correspondence dated 2<sup>nd</sup> April, post Committee meeting on Thursday 28<sup>th</sup> March 2019.

1. Approved Housing Bodies (AHBs) Staffing levels<sup>1</sup>:

Tier's	No. of Units	Total Staffing	Employed Directly in provision of housing
Tier 1 AHBs	2,947	687	
Tier 2 AHBs	5,016	8,495	522
Tier 3 AHBs	23,117	885	714
<b>Total</b>	<b>31,080</b>	<b>10,067</b>	<b>1,236</b>

2. As noted in our correspondence of the 8<sup>th</sup> March, Tier 2 AHBs signed up to the Code reported the highest levels of staffing as they are primarily support and services organisations, with housing representing only a proportion of the services provided by those organisations. The above staffing data is the consolidation of information submitted by AHBs in their Annual Regulatory Returns to the Regulation Office.
3. By way of example and for further clarity for the Committee, a number of Tier 2 AHBs are large charitable organisations whose primary objective is not housing. These organisations are primarily funded by the Health Service Executive, Department of Social Protection, Department of Education and Skills and the Department of Employment Affairs for the provision of care, support and services. The high level of staffing is related to Patient Care, Nursing, Health & Social Care Professionals, Support services, Day services, respite services, management and administration.

<sup>1</sup> The Regulation of Approved Housing Bodies, 2017 Annual Report and Sectoral Analysis

4. The Housing Agency, Regulation Office does not review staffing relating to care, supports and services, nor does it request a split by staffing relating to these services. It is noted that these organisations have contractual, legal and compliance obligations with their primary funders and statutory regulators, which is beyond the Voluntary Regulatory Code.
5. However, the Regulation Office appreciates that the matter is complex and therefore has attempted to provide additional oversight to the Committee in relation to staffing levels. The below table provides additional split and visibility on approximately 85% of the 8,495 staff reported by Tier 2 AHBs, the types of staffing described and the primary funder of these organisations. The table highlights that the organisations manage and maintain a small number of houses in comparison to their staffing levels and provides visibility on the nature and scale of their care, services and support delivery models and key funders.

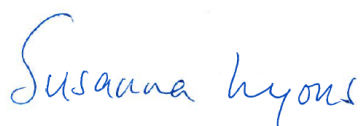
AHB	Staff	Staffing Described as	No. of Units	Primary Funder(s)
Irish Wheelchair Association	2,638	Management Central Services Fundraising & Charity Shops IWA Service CE Schemes IWA Services all other employees	46	Health Service Executive Department of Social Protection
Muiriosa Foundation	970	Management & Administration Other Patient Care Nursing Health & Social Care Professionals Support Services	101	Health Service Executive
Cope Foundation	960	Management/Administration Dental/Medical Nursing Health & Social Care General Support Services Other patient & client care	57	Health Service Executive Department of Education & Skills
Ability West	600	Day Services & Special Schools Residential and respite services Support services Management and Administration	162	Health Service Executive, Department of Education & Skills Department of Employment Affairs and Social Protection
Western Care Association	589	Management/Administration Social Care Care Assistants Paramedical Transport	122	Health Service Executive

		Management Maintenance		
KARE	433	Management & Administration Support Services Nursing Staff Paramedical Staff Maintenance Staff	47	Health Service Executive Department of Social Protection, Department of Education & Skills
Sunbeam House Services	380	Management & Administration Nursing Health & Social Care Professionals General Support Other Client Care	66	Health Service Executive
Camphill Communities of Ireland	281	Management Operations/Administration	223	Health Service Executive
Peter McVerry Trust	228	Front Line Non-front line	232	Dublin Regional Homeless Executive Tusla Health Service Executive
Arlington Novas	189	Client Centred Services	245	Health Service Executive Tusla Limerick city & council
<b>Totals</b>	<b>7,268</b>		<b>1,301</b>	

We trust the above has provided additional clarity to the Committee.

Should you require any further information, please contact myself.

Yours faithfully,



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Susanna Lyons  
Head of Regulation

cc: Mary Lee Rhodes, Chair, Interim Regulatory Committee