



**SEANAD ÉIREANN**

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**AN BILLE UM CHEARTA DO THOMHALTÓIRÍ, 2022  
CONSUMER RIGHTS BILL 2022**

**LEASUITHE TUARASCÁLA  
REPORT AMENDMENTS**

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# SEANAD ÉIREANN

## AN BILLE UM CHEARTA DO THOMHALTÓIRÍ, 2022 —AN TUARASCÁIL

### CONSUMER RIGHTS BILL 2022 —REPORT

#### *Leasuithe Amendments*

*\*Government amendments are denoted by an asterisk*

1. In page 83, line 6, after “manner” to insert “, in the Irish language or in both the Irish language and the English language”.

—*Senators Paul Gavan, Lynn Boylan, Niall Ó Donnghaile, Fintan Warfield.*

2. In page 83, between lines 30 and 31, to insert the following:

#### **“Language of On-Premises Information**

- 103.** (1) This section shall take effect on a date to be set by the Minister, no earlier than 31 December 2023 and no later than 1 January 2026, and shall have effect only on on-premises signage newly erected or altered following that date.
- (2) All information provided on on-premises signage aimed at consumers shall be in the Irish language or in both official languages.
- (3) In the event of the information referred to in *subsection (2)* being provided in both official languages—
- (a) the text in the Irish language shall be first,
  - (b) the text in the Irish language shall be at least as prominent, as visible and as legible as the text in the English language,
  - (c) the lettering of the text in the Irish language shall not be smaller in size than the lettering in the text in the English language or in italic font where the English text is not,
  - (d) the text in the Irish language shall convey the same information as is conveyed by the text in the English language, and
  - (e) no word of the text in the Irish language shall be abbreviated unless the word in the text in the English language, which is a translation thereof, is likewise abbreviated.
- (4) Text on a sign shall be exempt from the requirements under *subsection (2)* if it fulfils any of the following criteria:
- (a) information in a language or languages without either Irish or English versions present;

- (b) temporary information to be replaced within a period no longer than three weeks;  
or
  - (c) the name of a person, family, trademark or brand.
- (5) Nothing in this section shall prohibit the provision of information on signage in other languages in addition to those required under this section.”.

—*Senators Niall Ó Donnghaile, Paul Gavan, Lynn Boylan, Fintan Warfield.*

3. In page 83, between lines 30 and 31, to insert the following:

**“Language of Information Required for Goods**

- 103.** (1) This section shall take effect on a date to be set by the Minister, no earlier than 31 December 2023 and no later than 1 January 2026, and shall have no effect on the packaging of products for sale prior to the date set by the Minister.
- (2) In order to be considered, provided in a clear and comprehensible manner in accordance with *section 101*, all information specified in *sections 101* and *102*, as well as text conveying branding or messaging for marketing purposes, and shown on the label, container or packaging of a pre-packaged product, including information presented in stylised or artistic renderings of text, shall be shown in the Irish language or in both official languages, unless the product fulfils the criteria for exemption under *subsection (4)*.
- (3) In the event of the information referred to in *subsection (2)* being provided in both official languages—
- (a) the text in the Irish language shall be first, where both languages feature on the same surface,
  - (b) the text in the Irish language shall be at least as prominent, as visible and as legible as the text in the English language,
  - (c) the lettering of the text in the Irish language shall not be smaller in size than the lettering in the text in the English language or in italic font where the English text is not,
  - (d) the text in the Irish language shall convey the same information as is conveyed by the text in the English language,
  - (e) no word of the text in the Irish language shall be abbreviated unless the word in the text in the English language, which is a translation thereof, is likewise abbreviated, and
  - (f) where there are one or more surfaces on the container or packaging of a pre-packaged product that are of at least the same size and prominence, the information shown on one surface may be shown in one official language if such information is shown in the other official language on one of those other surfaces.
- (4) A product shall be exempt from the requirements under *subsection (2)* if it fulfils any of the following criteria and provides the required information in at least one official language on the label, container or packaging:

- (a) a speciality imported product, not widely used and without a readily available substitute;
  - (b) a language-based product, such as a greeting card, book, talking toy or game, in which knowledge of the language used is a basic factor essential to the use of the product;
  - (c) a test market product for the duration of, and no longer than a year following the commencement of, its product trial; or
  - (d) a local product which is not available for sale on premises outside of the local authority area in which it is produced and the local authority areas which border that area.
- (5) Nothing in this section shall prohibit the provision of information on pre-packaged goods in other languages in addition to those required under this section.”.

*—Senators Niall Ó Donnghaile, Paul Gavan, Lynn Boylan, Fintan Warfield.*

4. In page 100, between lines 16 and 17, to insert the following:

**“Consumer Rights relating to Language Options of On-Premises and Public Self-Service Kiosks**

- 122.** (1) This section shall take effect on a date to be set by the Minister, no earlier than 31 December 2023 and no later than 1 January 2026, and shall have effect only on self-service kiosks which are newly introduced, upgraded or updated, following that date.
- (2) In the case of a self-service kiosk, including but not limited to self-service cashiers, ticket machines and automated teller machines, located in a business premises or operated by a business in a public place for the purposes of use by a consumer or member of the public, the kiosk shall provide the consumer with the option to use the kiosk in the Irish language or provide the consumer with a choice between using the kiosk in the Irish language or the English language.
  - (3) Nothing in this section shall prohibit the provision of options to use the kiosk in other languages in addition to those required under this section.
  - (4) The service available on the kiosk in the Irish language shall be of at least the same standard and quality as the service available in the English language.
  - (5) Where there is a single default language on the self-service kiosk or its homepage menu, the default shall be the Irish language.
  - (6) Where flag icons are used to represent language options on a self-service kiosk, the Irish flag shall be used to represent the Irish language option.
  - (7) In the event of the information referred to in *subsection (2)* being provided in both official languages on the same page—
    - (a) the text in the Irish language shall be first,
    - (b) the text in the Irish language shall be at least as prominent, as visible and as

legible as the text in the English language,

- (c) the lettering of the text in the Irish language shall not be smaller in size than the lettering in the text in the English language or in italic font where the English text is not,
  - (d) the text in the Irish language shall convey the same information as is conveyed by the text in the English language, and
  - (e) no word of the text in the Irish language shall be abbreviated unless the word in the text in the English language, which is a translation thereof, is likewise abbreviated.
- (8) Where the kiosk allows for, requests, or causes to be recorded, a consumer's name as part of its use, an interaction or a transaction, the right of the consumer to correctly input and have recorded their name, in the Irish language or in the English language, including *síntí fada* and *séimhithe*, shall be guaranteed.”.

—*Senators Niall Ó Donnghaile, Paul Gavan, Lynn Boylan, Fintan Warfield.*